



QUALITY POLICY

The Company's management of AGS SRL has introduced in its business setting a Quality Management System which meets all the International Law UNI EN ISO 9001:2015' requirements and so defining the Policy, Targets and Tasks for the Quality

POLICY

AGS SRL aims to constantly increase its organization and so to fulfil the implicit and explicit needs and expectation of its customers.

Especially Quality in AGS means to increase the satisfaction of the customers enhancing the efficiency and efficacy of the most important production process.

TARGETS

The most important Target of this new Policy consists in plan new procedures establishing all the company activities related to the quality of the organization, of the product and the service. Inside each procedure are defined and recorded all the eventual targets.

TASKS

To realize such Policy the Company's management, in cooperation with the Quality Assurance Manager, is committed to:

- Define and record the responsibilities, the authorities and the connections with and between the employees.
- Re-examine the commitment of the Policy and the Quality System and control their effectiveness and achievement of the agreed company targets.
- Evaluate the increase had on all the company processes.
- Evaluate the satisfaction level of the Customers.
- Increase the training to all the personnel for a higher responsibility to reach a constant improvement.
- Develop new company processes useful to avoid the arise of defects.
- Research new technologies to reduce the variability and the wastefulness on the supply chain.

**ALL THE PERSONNEL HAS TO FEEL INVOLVED AND HAS TO FOLLOW THE QUALITY GUIDELINES AND CARRY OUT WHAT THEY FORESEES.
ANY FURTHER SUGGESTION FOR AN IMPROVEMENT IS WELCOME!**

Val Liona, 19th April 2018

Il presidente della
A.g.s. Srl Laura Aleardi